

## BASIC AND REGIONAL FEES IN SAVONLINNA 2023

Waste management **basic fee** is an annual payment, covering the costs for waste management services, such as collection of hazardous waste, guidance for waste management and free of charge campaigns, as well as the costs of waste management authorities. The basic and regional collection fees remain unchanged.

**The regional collection fee** is an annual fee for properties that do not have a waste collection contract with a waste management company or are not part of a waste collection scheme with neighbouring properties. For a fee, the customer can bring **normal household waste** to the collection point, sorted separately for recyclable waste such as paper, metal, glass and hazardous waste. **DO NOT** take construction, demolition, or cleaning waste to the regional collection points.

With the amendment of the waste legislation, **bio-waste and packaging waste** generated in housing will be transferred to the municipal transport model. **Transport of packaging waste will start on 1.7.2023 and transport of bio-waste on 19.7.2023.** You can check the map on our website <https://rippee.fi/kunnallinen-kuljetusmalli/kuljetusalueet/> to see whether your property is on our collection route and [www.asioin.fi](http://www.asioin.fi)

**The collection of mixed waste will remain unchanged** and will continue to be carried out by the waste collection company you have signed a contract with.

Waste legislation obliges you to notify the municipal waste management authority of the **composting of kitchen waste**. You can do this at <https://www.savonlinna.fi/asiointi/lomakkeet/> or online at [www.asioin.fi](http://www.asioin.fi)

### BILLING SURCHARGE:

We will introduce a 1 € billing surcharge for paper invoices from 1.12.2023. If you wish, you can start using an e-invoice in your online bank or receive invoices by e-mail by informing us via our website at [www.rippee.fi/yhteystiedot/sahkopostilaskutus/](http://www.rippee.fi/yhteystiedot/sahkopostilaskutus/) or by emailing [asiakaspalvelu@rippee.fi](mailto:asiakaspalvelu@rippee.fi)

### MORE INFORMATION:

Waste management customer service is available for questions **about the content of your bill and changes of address and ownership** from Monday to Friday 9 - 15, 015 557 163 or [asiakaspalvelu@rippee.fi](mailto:asiakaspalvelu@rippee.fi)

You can also use our website to report a change of ownership, occupant or address of your property, and to report a missing bin before the bio-waste and recycling bin collections start in July.

Ropo Capital's customer service is available from Monday to Friday 8 - 20 and Saturdays 10 - 15, 09 4246 1368 or [www.ropo-online.fi](http://www.ropo-online.fi) for all your bill payment and collection needs.

For more information on how to submit a composting declaration and how to switch to the municipal model, please also contact the waste management authority at [www.savonlinna.fi/asukas/asuminen-ja-ymparisto/jatehuolto9/](http://www.savonlinna.fi/asukas/asuminen-ja-ymparisto/jatehuolto9/) and the Facebook page of the City of Savonlinna.